

## HubSpot Service Hub Onboarding *Premier*

Beyond basic onboarding: Our services include hands-on setup to ensure your success!

Services	CETDIGIT Onboarding
Kick-off / Alignment Call	✓
General setup and customization of HubSpot platform to align with your business needs	✓
Setup of users and permissions to ensure proper access and security	✓
Integration with MS Outlook / Gmail to enable seamless communication	✓
Calendar configuration and setup to manage appointments and tasks	✓
Call Setup to enable call tracking and analytics	✓
Creating custom properties to tailor HubSpot to your specific requirements	✓
Importing companies, and contacts data from your existing system to ensure accuracy in your new platform	✓
Setting up intake channels	✓
Creating a customized ticket pipeline	✓
Live chat implementation	✓
Helping customers self-serve through the knowledge base	✓
Ticket automation	✓
Measuring customer experience	✓
Creation of dashboards and reports to provide you with data-driven insights	✓
<b>HubSpot Service Hub Professional Onboarding Rate</b>	<b>\$850</b>
<b>HubSpot Service Hub Enterprise Onboarding Rate</b>	<b>\$1,700</b>

### Notes:

1. Services encompass 8 hours of meetings and offline work, available within 90-days. (16 hours for Ent.)
2. The above checklist serves as a guideline; we tailor your onboarding to your specific business needs.
3. For solution deployment, custom integrations, and post-onboarding support, consider CETDIGIT's [Growth](#) and [Managed Services](#) plans.